

Your Vision Coverage

We offer the flexibility of a national network with thousands of eye doctors in both independent practices and retail chains.

Each covered member gets a routine eye exam every 12 months. Exams by network providers include eye dilation as needed, refraction and evaluation for several conditions. If your plan covers routine vision materials, frames, standard lenses or contact lenses are part of your copayments and allowances. To learn more, log in at **bcbst.com** or call Member Service number on the back of your Member ID card.

How To Use Your Vision Benefits

1 Find A Provider in Your Network

- › Visit **bcbst.com/findvisioncare** and log in or browse as a guest.
- › Search for vision providers through the search bar or explore our preselected options.
- › You also have access to the following optical retail locations*:



2 Make An Appointment And Show Your Member ID Card

Once you've chosen a provider, call to make your appointment and confirm they're in your network. Or, stop by one of the many network providers who offer walk-in appointments. Some also have evening and weekend hours to fit your busy schedule.

Check your plan benefits for details on what services are covered and what share of the cost you may owe.

3 Out-Of-Network Benefits

If you visit a provider who isn't in your network, you'll pay in full at the time of your visit and then send us a claim yourself. If you have out-of-network benefits, we'll send you a check for the amount we cover. Check your plan benefit summary for more information. To get a claim form:

- › Visit **bcbst.com/visionclaimform**
- › Call the Member Service number on your Member ID card

Submit your claim online or mail your claim and detailed receipts to us at:

First American Administrators, Inc.
Attn: Out-of-Network Claims
P.O. Box 8504
Mason, OH 45040

Eyeglasses

If your plan includes benefits for frames and lenses, you can use them at any independent or retail providers in our network, or at participating online retailers like **Lenscrafters.com**, **Targetoptical.com** or **Glasses.com**.

After you've used up your eyewear benefit, you can get 40% off retail price when you buy extra complete pairs of glasses.*

Contact Lenses

If your plan includes benefits for contact lenses, you can use them at any independent or retail providers in our network, or at participating online retailers like **Lenscrafters.com**, **Targetoptical.com** or **ContactsDirect.com**.

After you've used up your contacts benefit, you can get 15% off conventional contact lenses.**

Diabetic Eye Care

If you have diabetes, you can get up to two extra eye exams each year. Your plan may also include benefits for retinal imaging and additional diabetic testing at no cost to you.***

Non-Covered Items

You can get up to 20% off retail price of vision care items purchased at participating provider locations including non-prescription sunglasses, cleaning supplies and accessories.

Laser Vision Correction

You can get 15% off the regular price and 5% off the promotional price of laser vision correction performed by U.S. Laser Vision Network Providers. Call 1-877-5LASER6 or visit EyeMedlasik.com for more details.

Hearing Aids

Yes — your vision coverage offers discounts on hearing aids, including discounts of 64% off retail pricing, 60-day trial period with no restocking fees and free batteries for two years after the purchase date.

Find out more at **amplifonusa.com/lp/eyemed** or call **1-877-203-0675**.

* Frames, lenses or lens options purchased separately are 20% off retail price.

** Discount doesn't apply to doctor's services or other types of contact lenses.

*** No cost when deemed necessary and performed by an in-network provider.

BlueCross BlueShield of Tennessee

1 Cameron Hill Circle | Chattanooga, TN 37402 | bcbst.com

BlueCross BlueShield of Tennessee complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex.

For TDD/TTY help call 1-800-848-0298.

BlueCross BlueShield of Tennessee, Inc., an Independent Licensee of the BlueCross BlueShield Association

BlueCross BlueShield of Tennessee is a Qualified Health Plan Issuer in the Health Insurance Marketplace.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Si usted es miembro, llame al número de Servicio de atención a miembros que figura al reverso de su tarjeta de identificación de Miembro o al 1-800-565-9140 (TTY: 1-800-848-0298).

ملحوظة: إذا كنت تتحدث انكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بإلحاح. إذا كنت عضواً، فاتصل برقم خدمة الأعضاء الموجود على ظهر بطاقة هوية العضو أو بالرقم 1-800-565-9140 (الهاتف النصي: 1-800-848-0298).

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。若您是會員，請撥打會員 ID 卡背面的會員服務部號碼或 1-800-565-9140 (聽障專線 (TTY) : 1-800-848-0298)。