

Montgomery County EMS Notice of Privacy Practices (Accessible Version)

This document is an accessible version of the Notice of Privacy Practices, formatted to meet ADA Title II and WCAG 2.1 standards with structured headings and readable sections.

Important Notice

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION.

PLEASE REVIEW IT CAREFULLY.

Overview

Montgomery County EMS is required by HIPAA to maintain the privacy of your Protected Health Information (PHI).

This notice explains our legal duties and privacy practices regarding your PHI.

Uses and Disclosures Without Authorization

We may use or disclose your PHI for:

- Treatment – sharing information with healthcare providers involved in your care.
- Payment – billing and insurance processing.
- Healthcare Operations – quality assurance, training, licensing, and administrative functions.

Other Permitted Uses

- Public health and safety reporting
- Law enforcement and legal proceedings
- Health oversight and audits
- Workers' compensation
- Coroners and medical examiners
- Organ donation

Uses Requiring Authorization

We must obtain written authorization before using or disclosing:

- Psychotherapy notes (with limited exceptions)
- PHI for marketing when payment is involved
- Sale of PHI

Your Rights

You have the right to:

- Access and obtain copies of your PHI
- Request amendments to your PHI
- Request an accounting of disclosures
- Request restrictions on certain uses
- Receive breach notifications
- Request confidential communications

Complaints and Contact Information

If you believe your rights have been violated, you may file a complaint.

You will not be retaliated against.

Contact:

Director/Chief Bill Webb

601 Dunlop Lane

Clarksville, TN 37040

Phone: 931-920-1800 ext. 5

Email: wcwebb@mcgtn.net

Effective Date

May 13, 2017